

**GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA**

UNSTARRED QUESTION NO:896

ANSWERED ON:01.03.2016

Awareness of Consumer Rights

Chaudhary Shri P.P.;Vasava Shri Parbhubhai Nagarbhai

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

- (a) whether the Government proposes to instruct the private companies to make the consumers aware of their rights, if so, the details thereof and the guidelines issued to these companies in this regard;
- (b) whether the Government proposes to enact a law in this regard;
- (c) if so, the details thereof and the time by which it is likely to be implemented; and
- (d) the details of the funds allocated and utilized for consumer awareness during the last three years and the current year, State-wise?

Answer

THE MINISTER FOR
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
(SHRI RAM VILAS PASWAN)

(a) : No Madam.

(b) to (d) : The rights of Consumers are enshrined in the Consumer Protection Act, 1986. To modernise the legislation to deal with the emerging challenges of modern markets, Government has introduced the 'Consumer Protection Bill 2015' in the Lok Sabha for its consideration and passage. The Bill is aimed at strengthening Consumer Protection and better enforcement of Consumer Rights.

Rs. in crores

S. No. Year RE Expenditure

1 2012-13 69.08 66.46

2 2013-14 71.00 68.08

3 2014-15 76.47 71.50

4 2015-16 80.00 70.44 (approx.) till date)

The State-wise details of the funds allocated and utilized for consumer awareness during the last three years and the current year is at Annexure.
